

City of Centerville - P.O. Box 279 – Centerville, TX 75833 – Phone: 903-536-2515

APPLICATION FOR USE OF WATER SEWER AND GARBAGE

Name: _____

Address For Water Turn On: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

If this is rental property please provide the Landlords Name and contact phone number:

Last Address: _____ City: _____ Zip: _____

Length of Time at Last Address: _____

Driver's License No. _____ State: _____

Name of Nearest Relative: _____

Address: _____ City: _____ Zip: _____ Phone: _____

PAYMENT POLICY

The billing cycle for your water, sewer and garbage bill is the 15th of the month to the 15th of the next month. The bills are mailed on the last working day of the month the meter was read. Payment of the bill is due by the 15th of the month the bill is received. A late fee of 5% of the water, sewer and garbage bill is assessed if payment is made after the 15th of the month. If the water bill is not paid by the cut off day, the meter is cut off. A \$10 disconnect fee and a \$30 reconnect fee is assessed plus the amount of the past due bill. All late fees and reconnect fees must be paid in full to have your services reconnected. A \$25 fee is assessed for checks with insufficient funds. Returned check reimbursement payments must be in the form of cash only and paid in full on the same business day of notification. The City of Centerville will not accept check payments from customers with two returned items on their accounts within a 12 month period. **NOTICE: CUSTOMER WILL NOT ALTER OR MAKE ADJUSTMENTS OF ANY KIND TO CITY WATER/UTILITY EQUIPMENT OR PROPERTY. DO NOT ATTEMPT TO OPEN METER COVER OR TURN METER ON/OFF YOURSELF.** Emergency contact information is provided at the City Hall front door and side drive up window in case of after-hours emergency. During normal working hours please contact the City Office at 903-536-2515.

RESIDENTIAL ACCOUNT DEPOSIT PAYMENT:

A \$ _____ refundable deposit, and a \$25.00 *non-refundable* connect fee is required in advance to turn your water on at the location you have designated above.

COMMERCIAL ACCOUNT DEPOSIT PAYMENT:

A \$ _____ refundable deposit, and a \$25.00 *non-refundable* connect fee is required in advance to turn your water on at the location you have designated above. The first month of dumpster garbage service is due in advance and is *not refundable*.

As the person making application and paying the deposit it is fully understood that I am the responsible party who will pay the bill and who will receive any refunds if applicable when my water service is disconnected. I also understand that to terminate my water service I must complete an application for termination of water service in the city office. I also acknowledge that I have read and understand the water payment policy and will comply with the policy.

Signature: _____ Date: _____

The numbers listed below may be of service to you:

TXU Services 1-800-242-9113

Atmos Gas 1-888-286-6700

Windstream Telephone 1-877-520-5220 (Locally Dial 811 for Service & 611 for Repairs)

Your 911 Address is _____

Fire & Ambulance Service Dial 911

FOR CITY USE ONLY:

Work Order:

911/FAX:

Meter Book:

Computer:

SERVICE AGREEMENT
CITY OF CENTERVILLE

I. **PURPOSE:**

The CITY OF CENTERVILLE is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the CITY OF CENTERVILLE will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. **RESTRICTIONS:**

The following unacceptable practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **SERVICE AGREEMENT:**

The following are the terms of the service agreement between CITY OF CENTERVILLE and _____ (the Customer).

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. **ENFORCEMENT:**

If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____ DATE: _____